



# COROMANDEL INDEPENDENT LIVING TRUST 2020 ANNUAL REPORT







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# OUR VALUES

**Whakawhanaungatanga**  
Our Obligations

Care for the  
Environment

Education

Disability  
Support

**Our Vision:**  
**To improve the lives of**  
**all people in the upper**  
**Coromandel**

**Kaitiakitanga**  
Respectful  
Relationships

Rural  
Isolation

Digital  
Connectivity

Community and  
Whanau Support

**Manaakitanga**  
Care for all people

**The  
Goldmine  
reuse  
centre**

**Artists  
In The  
Making**

**The  
Bizarre  
resale  
shop**

**Coro  
WIFI**

**The  
Refuse  
Transfer  
Station**

**The  
Work  
Co-op**

**Kiwi  
Can**

## **Our Projects:**

**To achieve our vision we  
delivered 16 Projects across  
the Northern Coromandel**

**Kaumatua  
Flats  
-  
Social  
Housing**

**Heartlands  
Service  
Centre**

**The  
Samuel  
James  
Reserve  
building**

**Whanau  
Support**

**Skinny  
Jump**

**Integrated  
Safety  
Response**

**Incredible  
Years  
Parent  
programme**

**Community  
Transport  
Service**

**The  
Resource  
Centre**



# CHAIRPERSON REPORT

VICKI SEPTON



On behalf of the trustees of Coromandel Independent Living Trust, I am pleased to present the 2020 Annual Report.

2020 will long be remembered as the year of the Covid pandemic, and the resulting uncertainty and anxiety this caused to whanau and communities across the country. As an organisation, it impacted on how we interacted and worked with each other and how we ensured the delivery of our services and programmes. It was in our response to this challenge that the strengths of our organisation were exemplified. Throughout this turbulent time, the management team ensured all staff stayed connected and supported, and were enabled to devise innovative and creative ways to continue to deliver our services. Close partnerships with other groups, including NZ Police, ensured we were able to identify and directly support the most vulnerable in our community. The resilience and capability demonstrated by the organisation during this time to ensure the well-being of our community is a credit to the CILT team.

Alongside the challenges of 2020, we continued to grow and thrive as an organisation.

We successfully delivered more than fifteen programmes across ten sites, including social housing, whanau and community support services, disability support, education programmes, transport assistance, and environmental projects. We were also aware of our objective to identify and respond to developing needs in our community, which resulted in the development of new programmes designed to meet these needs.

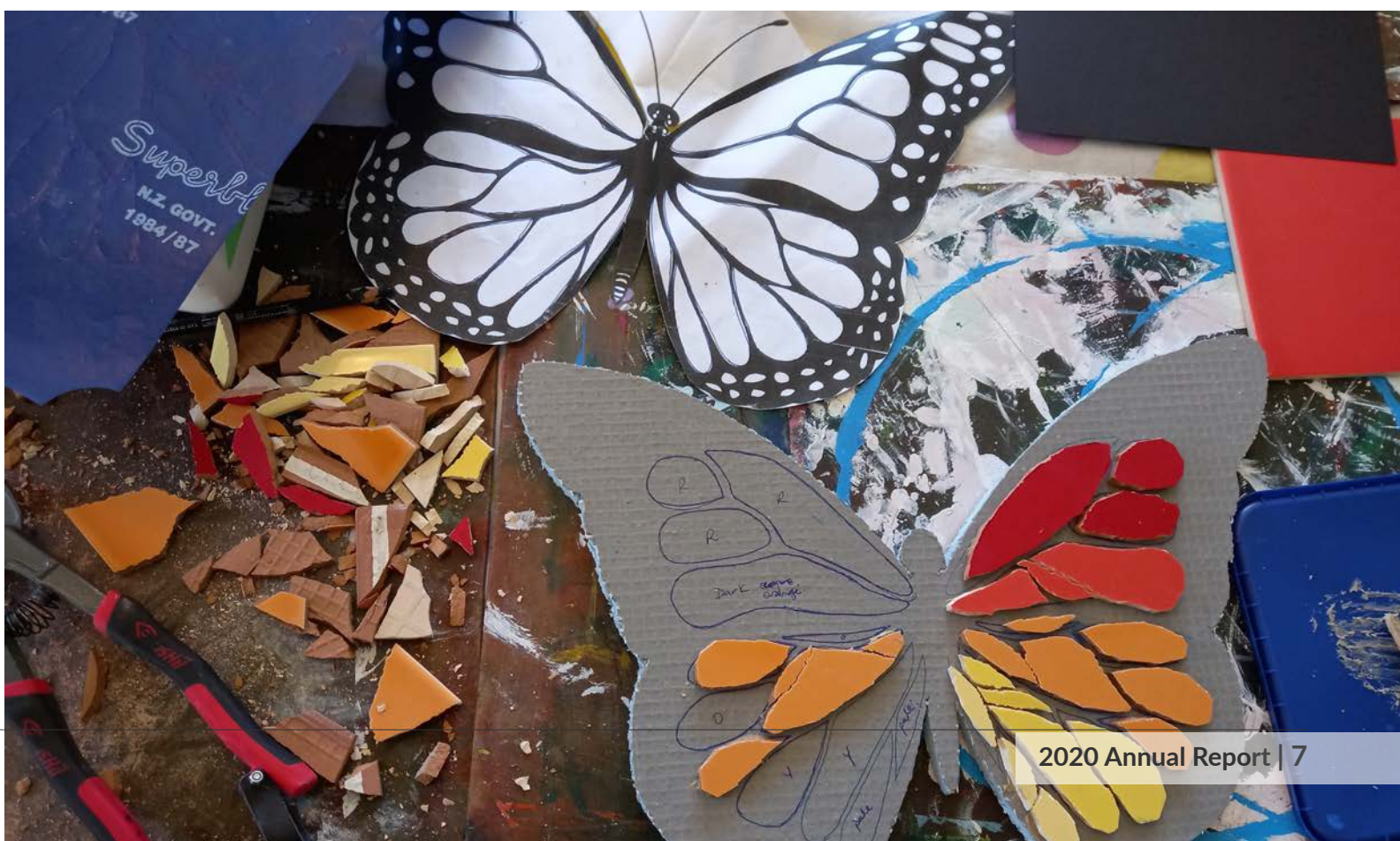
The major new programme initiated in 2020 was based on CILT's acquisition of a lease on a site which will be used to establish a native plant nursery, Working in close collaboration with the local schools, iwi, and local environmental organisations, the programme based at the nursery site will provide school to work transition experiences for rangitahi, and will support the schools' environmental education sustainability programmes. This is an exciting new approach to meeting identified needs in our community.

“As an organisation we could not achieve what we have done, and continue to do, without the support of a wider community”

Progress towards the building of the Community Hub continued, with success in acquiring further funding and the finalising of the building plans. We are all looking forward to the start of construction in 2021 of what will be a wonderful community facility which also ensures the sustainability of our services into the future.

As an organisation we could not achieve what we have done, and continue to do, without the support of a wider community. I wish to acknowledge the many organisations, groups and individuals in our local community and beyond, including our wonderful team of volunteers, who continue to support us and enable us to meet the needs of our community.

On behalf of the trustees, I would like to acknowledge and thank our Executive Trustee, Mike Noonan, and the staff for the skills, knowledge, and dedication they bring to their roles. Alongside our many volunteers, I thank them for their continuing commitment to building a strong, inclusive community for all people. I also acknowledge my fellow trustees for the significant contribution they make to the success of the organisation. As a team we are in a sound position to meet the challenges of the future.



# EXECUTIVE TRUSTEE REPORT

## MIKE NOONAN



What a year it has been for us all, but rather than dwell on the effect that pandemic has had on the Coromandel community, let alone the whole nation, I want to reflect on all the positive elements that have come out of this life-changing situation.

CILT started the year on a very positive note with the visit of Jan Tinetti, the Tauranga MP who is the Labour “buddy” for our constituency, at the end of January. Jan and her husband expressed great interest in all of CILT’s programmes, but were most impressed by the hub project, and promised their support. And in February we had a joint visit from representatives of the Len Reynolds and also DV Bryant Trusts who were enthusiastic about the hub.

Then of course, Lockdown happened, and we all began to learn a new approach to work, and how to operate remotely, just contacting our colleagues by phone, internet and on the wonderful Zoom application. The Government stepped in with financial support to enable us to continue our community work, which is described elsewhere in this Report. Suffice to say, the CILT team swung into action providing all the usual resources, mostly by bringing them to our clients rather than the other way round. We saw at close hand the importance of cooperation between the various agencies, authorities and services in our community. This has only emphasized and confirmed our need, here in Coromandel, for a centralized building which can be the focal point, the meeting point, for all our people and their social needs, which we are aiming to provide in our hub.

Everyone at CILT, staff and volunteers, were delighted to hear that Jean Ashby, who had been pivotal to CILT’s response to COVID-19, had been recognized with a TCDC Community Service Award.

Slowly coming out of Lockdown, in early June we held a most successful staff meeting in the Waikato Events Room, where we compared notes of the COVID experience, what had worked or not worked, and how we go into the future fully prepared for other emergencies and pandemics.

Although we spent much of the year concentrating on fund-raising and finalizing the plans for the hub, in order that when the monies are in place, the building can commence forthwith, we never stopped providing the essential services for which CILT was created. There would be no point in having a wonderful new building, if there was nothing to put in it. So all our programmes and services both here and



in Whitianga continue to grow and thrive in offering support to the Coromandel community. There is a constant drive to find new projects and towards the end of the year we were pleased to be offered, by TCDC at the recommendation of the Community Board, the lease of the old Depot site on Pound Street. This is adjacent to the land we already own as the site of our hub building. On this new land we are proposing to create a native plant nursery, and, in conjunction with the Area School and te Wharekura o Manaia, run a Transition from School to Work Programme.

The year did end on a very positive note. Trust Waikato generously extended their hub grant by twelve months, taking the pressure off our timetable. Then in December we received the news of the Lotteries' grant of \$500,000 towards the hub. Together this was the trigger for us to be able to commit fully to the next stage of the project with the confidence that it will be carried through to a successful outcome.

In all of this work I am supported and encouraged by our Chair, Vicki, and the other two Trustees, Margaret and Andy. In all our sites: Tiki House, the Work Co-op and Artists in the Making, the Bizarre and the Goldmine, we have a terrific team of dedicated staff and volunteers in whom I have confidence in carrying through our work to the highest standard. On a personal level, I would find it impossible to continue without the constant backing and support of my wife, Alison.

The coming decade will doubtless bring its challenges, but I am confident that we have the skills and ability to rise to the occasion and bring all our new and future projects to a successful outcome, fulfilling our mission to working collectively with others to strengthen our whole community.

“Despite the pandemic, CILT had a very positive 2020. Government relied on us to support the community and trusted us to do so. CILT excelled under difficult circumstances and has become more resilient as a result.

We developed new ways of working together.”

# COVID-19 OUR RESPONSE

WE ADAPTED TO THE  
CHANGES, WORKING  
FROM HOME, FOOD  
PARCELS ETC.


MORE THAN EVER, OUR  
SOCIAL WORKERS WERE  
ESSENTIAL.

The Covid-19 pandemic and its resulting lockdowns, impacted significantly on how we delivered our services and met the needs of our community during 2020.

Close partnerships with other groups in our community ensured we were able to identify and directly support the most vulnerable in our community. During lockdown our social workers were part of a Local Welfare Committee working alongside the local Police, School, Foodbank and Four Square to ensure those in need had access to the necessities and the support they required.

We supported students learning from home . through the provision of Skinny Jump Wifi.

We ensured all staff stayed connected and supported, and were encouraged to devise innovative and creative ways to continue to deliver our services. The resilience and capability demonstrated by the organisation during this time to ensure the well-being of our community is a credit to the CILT team.



**During the Covid  
Pandemic  
our staff assisted the  
police to distribute  
food parcels to  
people in need.**



# THE HUB

A COMMUNITY HUB;  
A PLACE WHERE PEOPLE

After 5 years of tireless fundraising the final piece of the jigsaw for Coromandel Hub Project building fell into place in December 2020 with an announcement of a \$500,000 grant from the Lotteries Community Fund bringing funding up to 88% of the total project budget.

This allowed us to proceed with final designs for Stage One of our hub building, and construction is planned to begin in June 2021. Earlier funders included Trust Waikato, Thames Coromandel District Council, Tourism Infrastructure Fund, Span Trust and DV Bryant Trust.

The main driver for the Hub is to co-locate services and spark innovation, training and employment in the area. The purpose built facility will improve the quantity and quality of services provided to the community in the Upper Coromandel. It will offer a practical and flexible home for community groups, social & government services and sporting clubs as well as the general public.

“The Hub project has the potential to bring together those individuals and groups interested in the wellbeing of all the people residing in the Upper Coromandel... And provide a facility that can focus the efforts of individuals and groups to bring about positive generational change”.

- Tony Kane ( facilitator of the Coromandel Community Hub Project Feasibility Study , Phae Group Limited)



[WWW.CILT.ORG.NZ/HUB](http://WWW.CILT.ORG.NZ/HUB)

# THE RESOURCE CENTRE

THE RESOURCE CENTRE  
IS THE BUSY HUB  
OF OUR ACTIVITIES.  
OUR TRAINED STAFF  
PROVIDE ADVICE AND  
SUPPORT FOR PEOPLE  
AND WE COORDINATE  
OVER 15 PROGRAMMES  
AND SERVICES TO  
IMPROVE THE LIVES  
OF ALL PEOPLE IN THE  
UPPER COROMANDEL  
PENINSULA

The Coromandel Resource Centre is a busy 'one stop shop' for residents in the heart of Coromandel Town where we coordinate our various projects and services.

During 2020 the Resource Centre played an essential role in our Covid response. . We continued to provide essential services and information on health and disability, funding to attend hospital appointments in Thames and Hamilton, and to coordinate support for those struggling in our community.

The Resource Centre staff also supported residents to make use of free computers to access their own information on services and to communicate with other organisations, government departments and family.

The Resource Centre provided space for outside organisations to provide essential services, including the Coromandel Foodbank, Budget Advisory, Counsellors and Mental Health Services.



**The Staff at The Resource Centre provided over 8000 support contacts to people in the community. With information on health, social and disability services, housing and more**

# HEARTLANDS SERVICE CENTRE

ENABLING RURALLY  
ISOLATED PEOPLE  
TO ACCESS KEY  
GOVERNMENT AND  
COMUNITY SERVICES

Heartlands is a government-funded interagency initiative that enables people in the isolated communities of Colville, Port Charles, Papa Aroha, Koputauaki, Kennedy Bay, Whangapoua and Manaia alongside Coromandel Town access to government services and social services providers.

In the last 12 months we have had over 430 room bookings from various agencies. There were 6451 support calls/emails and 5534 face-to-face queries and appointments related to seeing these agencies. The Heartland service centre enabled CILT to grow community support services capacity and capabilities which benefit our communities.

Local residents appreciated the convenience of having so many agencies and services accessible in one location in the centre of the town. Access to these services resource was particularly important during Covid lockdowns.

# COMMUNITY TRANSPORT SERVICE

WE SUPPORTED **223** PEOPLE  
TO ATTEND **812** HOSPITAL  
APPOINTMENTS

The Community Transport Service is a vital service that enables patients with a Community Services Card from the isolated rural communities of the Upper Coromandel Peninsula to access health care at Thames Hospital and Waikato Hospital. During 2020 we supported 223 people to attend 812 hospital appointments.

Our great team of dedicated volunteer drivers were available to transport any patients who were unable to drive themselves or didn't have a car. to get them to their appointments. Our community is very grateful for our dedicated volunteer drivers for this important service.

# WHANAU SUPPORT SERVICES

IN 2020 THE WSS  
TEAM WORKED  
COLLABORATIVELY  
WITH SEVERAL  
AGENCIES AND  
COMMUNITY  
GROUPS TO  
SUPPORT FAMILIES  
IN THE UPPER  
COROMANDEL.

## STRENGTHENING FAMILIES

## INTEGRATED SAFETY RESPONSE

During 2020, Whanau Social Services provided support for 66 Families/ Whanau in the Coromandel and outlying areas, which was a 50% increase of families assisted over the 2019 year.

Whanau support services supported families, children and young persons to achieve positive social and health outcomes. Through our office, we offered assistance for a range of challenges including: mental health, family home, addictions, social isolation, affordable housing, unemployment, transportation, medical support and vocational opportunities.

Whanau support services values multi agency collaboration and utilises community links and resources to best support families. We worked in partnership with several agencies and organisations including: Hauraki Maori Trust Board, NZ Police, Coromandel Area School, Te Korowai Hauora O Hauraki, Mental Health Services, Maanaki Services, Te Wharekura o Manaia, Colville Social Services Collective, Budget and food bank services, Thames Hospital, Oranga/Tamariki, teams caught, and lawyers throughout Hauraki.

On 24 March 2020 Covid 19 came upon us, The WSS team experienced new challenges at this time. In response, collaborating with police and local schools, we were able to identify where the support and assistance were required, which included food parcels and for support for some of the children with homework resources.

There was great success around a new women's Support Group initiated by Abbey Namana

The WSS Service Office continued with their facilitation of the strengthening families programme. This opportunity for internship agency support allowed for families to have all the agencies they have evolved with come together to create one unified support plan, which is led by the Family's wishes

In 2020 the Whanau Support Office continued working with the Integrated Safety Response. Through this programme, 95 families were assisted with safety planning and local support services.

ISR is a huge resource identifying families who may want support, but may have not been aware of the options or resources. Families were responded to and assessed very quickly, within 48 hours of the initial family harm report, and with collaboration from the police and local social service agencies they were assisted with the support plan.

# INCREDIBLE YEARS PARENT PROGRAMME

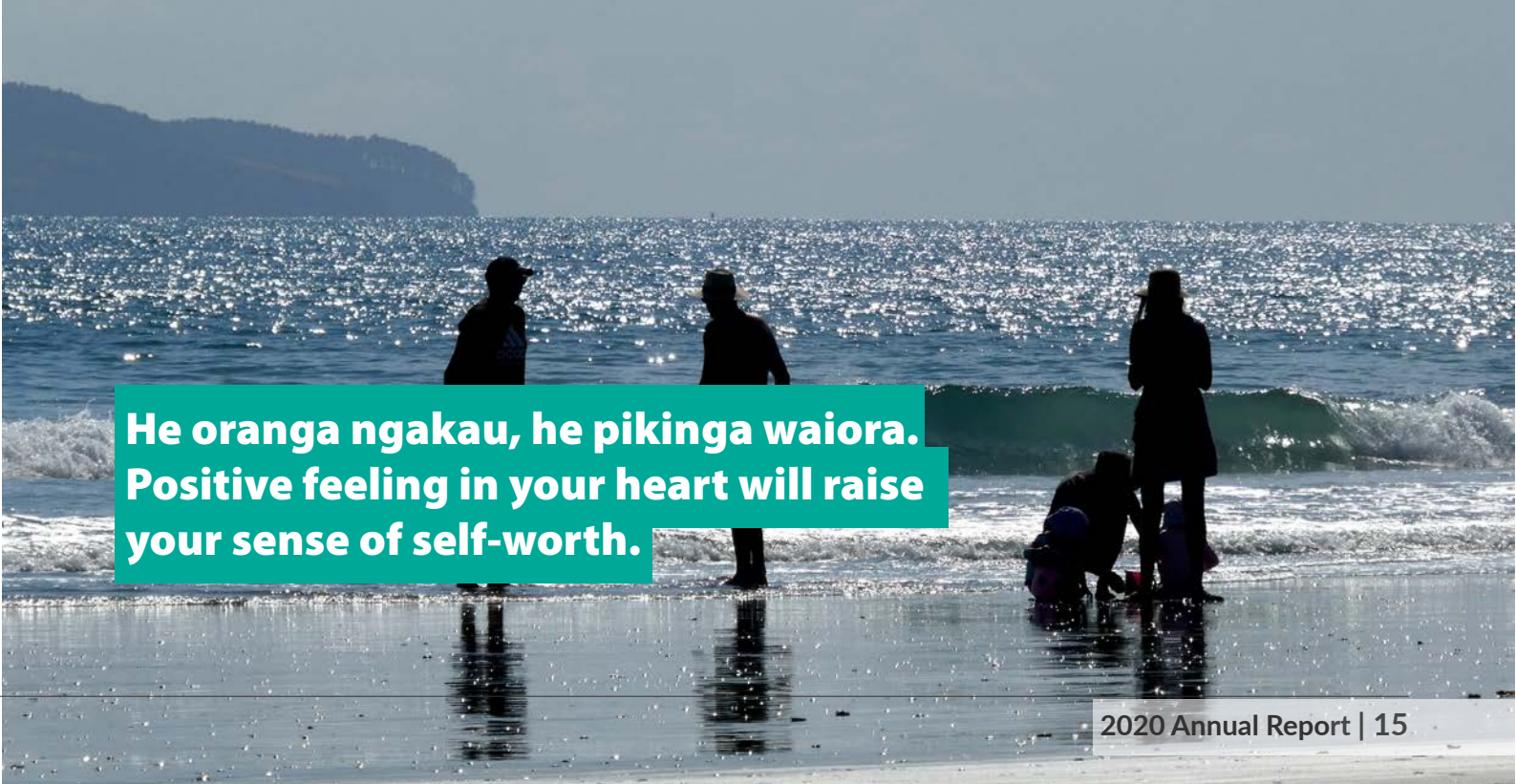
INCREDIBLE YEARS PROVIDES PARENTS WITH SKILLS TO BETTER MANAGE CHILDREN WITH BEHAVIOURAL PROBLEMS, CREATING A HOME ENVIRONMENT THAT IS CONDUCIVE TO POSITIVE SOCIAL AND EDUCATIONAL OUTCOMES.

The Incredible Years Parent programme, delivered by CILT, is a 14-session programme for parents of children aged 3–8, which provides parents with skills to better manage children with behavioural problems, creating a home environment that is conducive to positive social and educational outcomes. The programme is part of the Ministry of Education’s Positive Behaviour for Learning initiative.

During 2020, parents from the community came together each week for around two hours and developed approaches to use at home with problem behaviours, such as aggressiveness, ongoing tantrums, and acting out behaviour.

The IYP facilitators supported the parents to reduce challenging behaviours in their young children, while increasing their social and self-control skills. These positive behavioural changes also helped children to engage in learning. Parents learned from and supported each other to learn effective child management strategies.

“THROUGHOUT THIS YEAR THE TEAM HAVE BEEN DELIGHTED WITH THE POSITIVE OUTCOMES EXPERIENCED BY MANY WHANAU”



**He oranga ngakau, he pikinga waiora. Positive feeling in your heart will raise your sense of self-worth.**



# KAUMATUA SOCIAL HOUSING

Like many other rural areas throughout New Zealand, our community lacks affordable, quality housing, resulting in many people living in inferior circumstances.

We are always looking for innovative ways to meet the housing needs of people in the Upper Coromandel Peninsula. We have identified a need for emergency housing and also group housing for individuals who would suit a group environment better than living on their own. Opportunities to meet these needs continue to be investigated.

In 2020 CILT continued to be the only government-registered Community Housing Provider within the region bordering South Auckland, Waikato and Bay of Plenty.

As a registered community housing provider, CILT was able to support new tenants on low incomes to access the Ministry of Social Development's Income Rent Related Subsidy. We encourage all potential tenants and people in the area with housing needs to contact Work and Income to find out if they are eligible for this subsidy.

At the end of 2020 the flats remained fully tenanted with a waiting list. The grounds continued to be improved by tenants, Work Co-op participants, and volunteer support. Towards the end of 2020 work started on construction of a BBQ area for the tenants to enjoy.



# THE WORK CO-OP

## VOCATIONAL SERVICES PROGRAMME

Between 300 - 600  
participant hours each  
Month

Over 3000 participant  
hours in 2020

The Work Co-op has been operating out of a villa in Wharf Road in Coromandel Town for over 20 years and is run like a big whānau where everyone supports each other to set and achieve goals.

The programme supports people within the township and remote outlying areas who have a mental health issue and/or intellectual and physical disability.

During 2020 The Work Co-op was very involved with and valued by the community. Participants provide catering for events such as Tangi, they also do paid work around town including helping people with property maintenance, firewood collection and Lawn mowing.

The 2 computers at the work co-op are available for participants and visitors to use.

The Work Co-op is like a big whanau, supporting each other through our day to day needs and encouraging one another to achieve our goals.



# ARTISTS IN THE MAKING

## ART PROGRAMME FOR PEOPLE WITH A DISABILITY

*"MY STRUGGLE IN LIFE IS TO  
BE ABLE TO COPE SOCIALLY.  
SOMETIMES IT'S HELPFUL AND  
SOMETIMES IT'S CHALLENGING.  
WHAT I ENJOY IS CREATING A STYLE  
OF MY OWN, AND LEARNING NEW  
TECHNIQUES."*

Artists in The Making uses art and craft to develop creative skills, build confidence and self-esteem, and address feelings of social isolation for people living with a disability.

This creative day programme - running two days per week in Whitianga - had 10 people regularly attending in 2020.

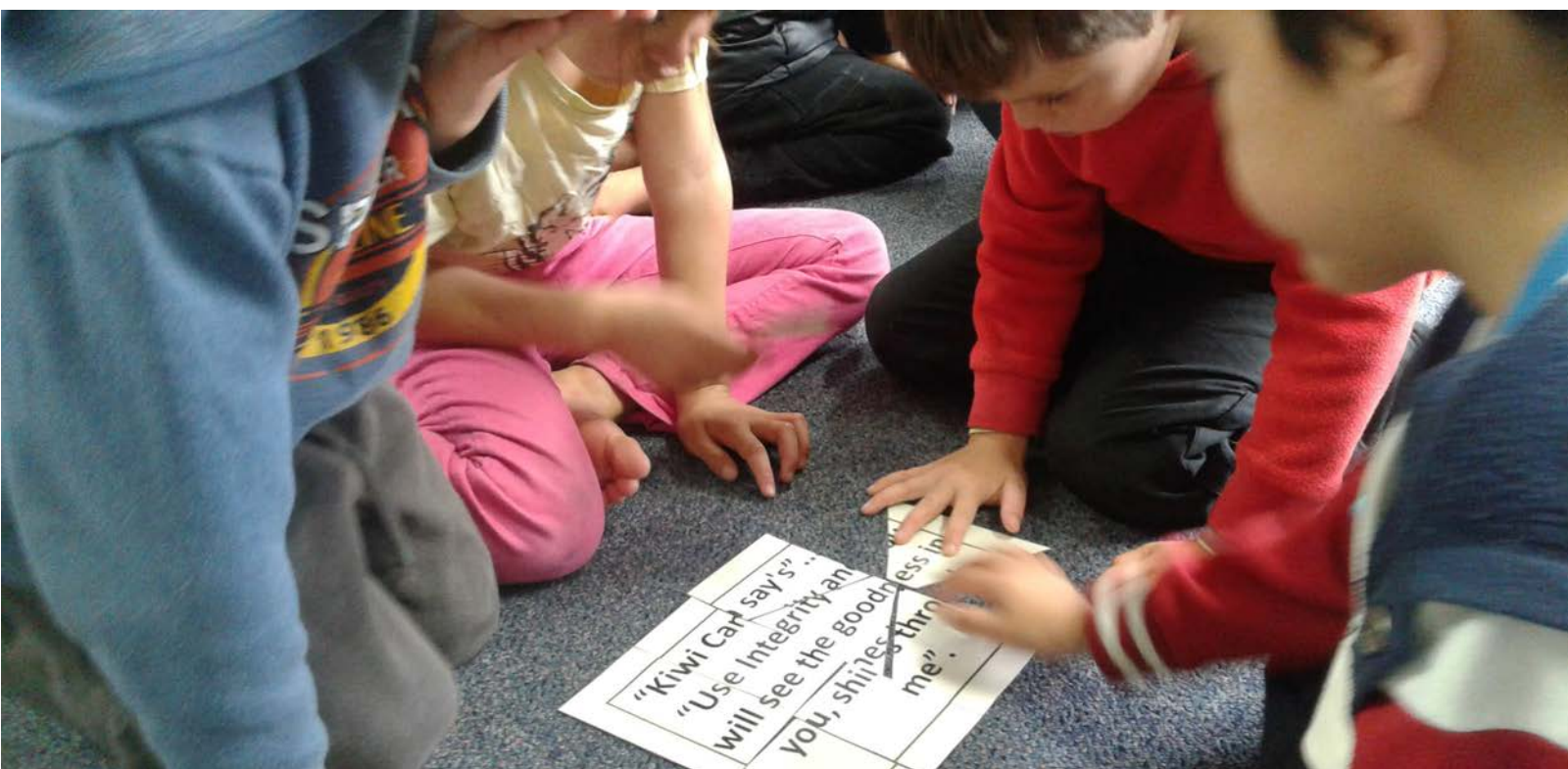
Our activities have included mosaic work, painting, pastels, clay sculpture, candle making, and glass fusing in a microwave kiln. Since opening in 2002 over 130 people have participated. We encourage participants to connect to other services and employment opportunities.

ATM was able to maintain community throughout the Covid lockdown. Art projects and socialisation, through phone and zoom calls, were able to provide valuable connection and creative growth.

ATM had a presence at the Whitianga Social Services Cornerstone Expo in October. Valuable networking and relationships were made, creating a strong net for vulnerable people in the community. See photos below.

In December 3 students from Mercury Bay Area School joined ATM to transition from school into the workplace. While creating works of personal interest they were able to learn soft skills that strengthened confidence and independence.



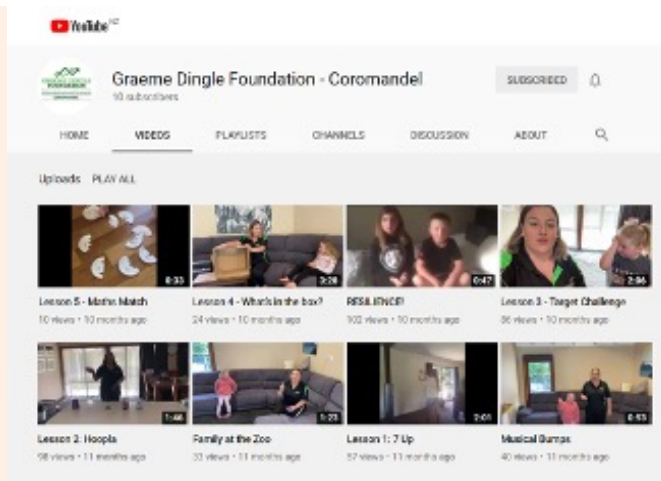


# KIWI CAN

OUR KIWI CAN PROGRAMME TEACHES VALUES SUCH AS INTEGRITY AND RESPECT, HELPS BUILD RESILIENCE AND DELIVERS FUN-FILLED LEARNING AIMED AT CHILDREN AGED 5 TO 12 YEARS IN OUR LOCAL SCHOOLS

Operated by CILT under licence from Graeme Dingle Foundation, Kiwi Can is our energy-packed primary school programme, aimed at children aged 5 to 12 years.

Our highlight of 2020 for Kiwi Can were our two fundraisers: the Halloween Disco and Christmas Fun Run. Organised by Jasmine, (newly appointed GDF Regional Manager) and Brianna (newly appointed Kiwi Can Coordinator), we had positive feedback from the community with tamariki attending from nearby areas, it was great to see children that don't have Kiwi Can at their school still attending these events and having a great time!



Kiwi Can ran lessons a bit differently during COVID-19 Lockdown. We sent activity documents to our liaisons at Coromandel Area School and Colville School, and started our own Youtube channel! We had a very positive response to the videos from the children.

One video starred child development expert (and Brianna's uncle!) Nathan Wallis, who said our catchphrase for the term!



[HTTPS://BIT.LY/3DUM0JF](https://bit.ly/3DUM0JF)

# VOLUNTEERS

OVER 6528  
HOURS OF VOLUNTEER  
TIME INVESTED IN THE  
COMMUNITY IN 2020

*“DURING LOCKDOWN SEVERAL OF OUR VOLUNTEER DRIVERS TOOK IT UPON THEMSELVES TO CHECK IN ON PATIENTS THAT THEY HAD PREVIOUSLY TRANSPORTED TO HOSPITAL FOR TREATMENTS AND ALSO TO ASSIST WITH DRIVING WHEN APPOINTMENTS STILL NEEDED TO BE KEPT - THIS SHOWS THE KIND OF COMPASSIONATE AND CARING PEOPLE THAT THEY ARE”*

In 2020 we had 34 active volunteers who regularly gave their time in various ways to better our community, from driving patients to hospital appointments to sorting books for sale at the Bizarre.

2020 has been an interesting time for volunteering. The majority of our volunteers come into the ‘at risk’ age bracket so during the Covid -19 lockdown levels, although many were willing to carry out their regular duties they were unable to do so.

The Community vans weekly trip could not run until level 1 due to maintaining the social distancing requirements. During lockdown several of our volunteer drivers took it upon themselves to check in on patients that they had previously transported to hospital for treatments and also to assist with driving when appointments still needed to be kept - this shows the kind of compassionate and caring people that they are.

After lockdown we had an influx of enquiries from people wanting to volunteer. And on the flip side we had few volunteers resign due to the concern of working with the public and the fear of the illness spreading - We have also seen more time taken off due to illnesses.

We are very grateful for our dedicated group of volunteers whose essential support makes a difference to the lives of others in our community.





# COROMANDEL COMMUNITY SERVICES VAN

CILT WORKS WITH THE  
COROMANDEL COMMUNITY  
SERVICES TRUST TO  
ADMINISTER THE CCST  
MOBILITY VAN

The Coromandel Community Services Trust (CCST) van is administered by CILT and is meeting an important transport need in our isolated community where public transport is unavailable.

During 2020, The van travelled to Thames once a week from Coromandel Town for shopping, dental appointments, WINZ and court visits, collecting locals from their homes and dropping them back at the end of the day.

The Community Services Trust van also offered excursions to various destinations on the peninsula for passengers to attend a range of activities on offer or just to take in the sights.

# THE BIZARRE RESALE SHOP

**17,164 customers served**  
**Over 46,000 items sold**

Our much-loved community asset continued to thrive in 2020. Two staff members were employed to work 6 days per week. They are supported by an amazing team of 16 volunteers, who are essential for its ongoing success.

During 2020, improvements were made to the shop. Some display areas have been reorganised, painted and revitalised. The introduction of two racks for interesting, rare and designer clothes have increased takings.

The sorting room – where generous donations are processed – now boasts full shelving and storage made with reclaimed timber from The Goldmine.

Residents and visitors alike have commented how wonderful the shop looks, which is a massive compliment to everyone who contributes.

Throughout 2020, we accumulated funds in preparation for launching a Community Grants Programme to support projects and activities that benefit the social, cultural, and environmental well-being of people within the Coromandel-Colville Ward.



[WWW.CILT.ORG.NZ/GRANTS/](http://WWW.CILT.ORG.NZ/GRANTS/)

## DIGITAL CONNECTIVITY

**REDUCING FEELINGS  
OF ISOLATION AND  
DISCONNECTION BY  
HELPING PEOPLE GET  
CONNECTED ONLINE**

**45 families received  
subsidised wireless  
broadband**

**Coro WiFi had over 4500  
users in 2020**

**Our public Firstport  
computers were used  
over 800 times.**

In 2020 during the covid pandemic it became more important than ever before that people were able to keep in touch with their friends and family.

### **Skinny JUMP**

Our Skinny Jump programme experienced an increase in demand and we are able to distribute these wireless modems to people via our excellent social workers who were still operating during the level 4 and 3 lockdowns. These modems offer a heavily subsidised wireless broadband connection, with no contracts or long-term commitment, and without requiring a fixed landline to connect. In 2020 we distributed wireless modems to 32 families and assisted 13 more to sign up online.

### **Public Firstport Computers**

Our firstport computers continue to be popular, with people using these free computers every day to access information online, connect with friends and family, to produce Resumes and apply for jobs online.

In 2020 these computers were used over 800 times.

### **CORO WIFI**

Our free public Wifi Network was used by an average of 400 people per month, and over 4500 people using the free internet access over the year. There were over 100 regular users who connect daily or weekly.

# THE GOLDMINE RE-USE CENTRE

IN 2020 NEARLY 4 TONNES OF USEFUL ITEMS WERE DIVERTED FROM THE LANDFILL, AND RE-SOLD BACK INTO A SECOND LIFE.

The Goldmine ReUse Centre diverted many kilos of materials that otherwise would have made its way into landfill. Materials that were diverted via The Goldmine and repurposed can be spied throughout our community.

Some awesome recent examples include the timber used in the new garden area created for the residents' enjoyment at the Kaumatua Flats, the reflective yellow bollard placed out in McGregor Bay to protect boaties, and don't forget the festive upcycled mussel buoy Christmas mailbox! This beauty was created at the request of Coromandel Info Centre and in conjunction with The Goldmine ReUse Centre staff and Coromandel Area School students and was displayed outside of Samuel James Reserve in the month leading up to Christmas for the community to post their letters to Santa.

Highlights of 2020 for The Goldmine staff were helping local and visiting families with their imaginative inventions for the annual Long Bay Trolley Race in January. We collaborated with Rethink Rubbish Coromandel Town, supplying reusable crockery and cutlery to them for local events. We also donated jigsaw puzzles to be added to emergency food parcels supplied via Coromandel Foodbank to the community during our first Covid Lockdown, hopefully staving off cabin fever for a few desperate families out there!

## Harbour Safety Improved – Half Tide Rock

Dear Editor,  
Boaties and other Coromandel Harbour users will be pleased to know that the well known geological quirk known as "Half Tide Rock" was last month made easier to see and hence avoid. This little rocky outcrop near Moana Fisheries in McGregor Bay gets covered (or uncovered) exactly at each half tide but for generations has been marked only by a rather wonky rusty iron pipe that is completely covered for a couple of hours either side of high tide. Even when not submerged this pole was very difficult to see. After a recent "micro-community project" a repurposed reflective yellow bollard from the Goldmine recycle centre has been installed over the rusty old pole and the rock is now much easier to find. A small white float has also been added to aid visibility, especially for the short time each side of high tide that even the new marker is still submerged.

Stay water-safe everyone!  
From Colin Upchurch (aka Wyuna Wetaman)



# HUMAN RESOURCES



CILT has provided employment for 35 part time employees and 8 Independent Contractors throughout the year. CILT recognises that we are a key provider of much needed employment opportunities within our local community and, as such, always endeavour to keep our employment of new staff as locally based as possible to ensure that we continue to provide this stability within the district.

Even throughout all of the crazy times 2020 brought us with COVID-19, we still managed to work together to support each other and our community.

During lockdown levels 4 - 2 we were part of a Local Welfare Committee to ensure the needs of our community were met during this challenging time. We also worked alongside the local Police, School, Foodbank and Four Square to ensure those in need had access to the necessities and the support they required. It was rewarding to see the community pull together in such a time of need and care for the most vulnerable amongst us.

To end the year we celebrated with a end of year Christmas dinner that brought all of our staff and volunteers together. This was held at the bowling club and we had nearly 80 people attend. This is always a lot of fun and a great opportunity for everybody to mix and mingle with the other staff and volunteers.

**Our staff adapted well to working from home during the level 4 restrictions.**



# AGE FRIENDLY COMMUNITY SURVEY

*"FANTASTIC TO SEE PEOPLE DOING  
PRACTICAL THINGS TO HELP  
OLDER FOLKS & CARING ABOUT  
THEM! THANK YOU! VERY MUCH  
APPRECIATED."*

*"THANK YOU FOR GIVING RESIDENTS  
A CHANCE TO HAVE THEIR SAY"*

In November 2019 CILT received a grant from the Office for Seniors to undertake a survey of residents 55+ in the Coromandel-Colville ward.

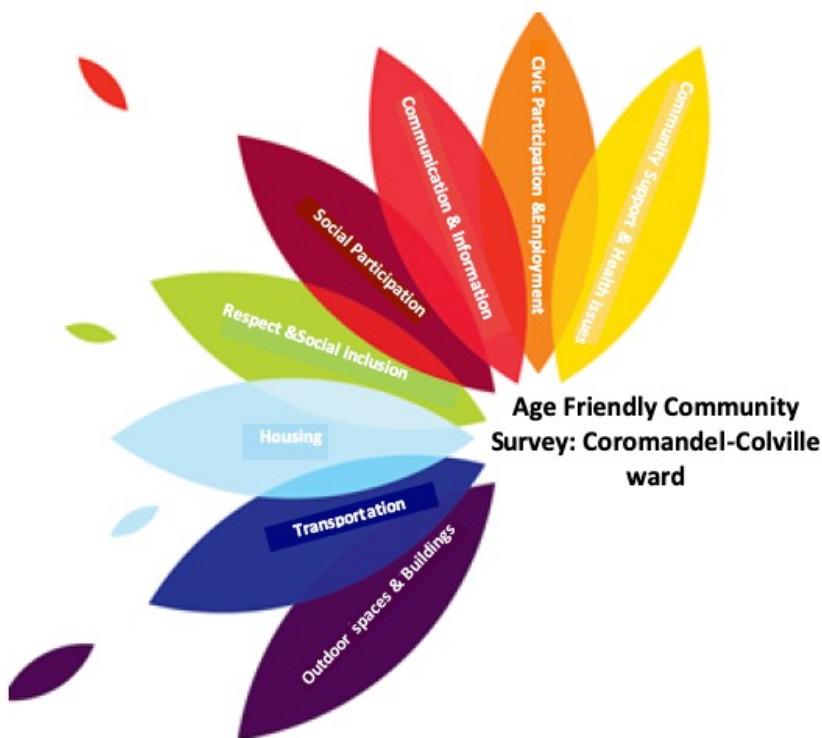
The purpose of the assessment was to improve the lives of older people in the Coromandel area, and focus on wellbeing of older people as a way forward. The assessment evaluated how the community is addressing needs and preparing for the future. The findings are to be reported to the Community board in December.

Luana Johnston was contracted to undertake a survey of not less than 55% of permanent residents living in the Coromandel-Colville ward, over the age of 55.

Surveying commenced in mid-February 2020 with a completion date scheduled for June 2020. This time frame was extended by two months to 17 August, to take into account the restrictions and limitations experienced during the Covid-19 lockdown period. Covid-19 made the surveying of residents more challenging than expected but Luana's perseverance and thoroughness pulled it all together.

Overall participation rate was around 65% A total of 412 survey forms were completed, including 74 online. The information from these surveys, forms the basis of the Age-Friendly Community Report 2020 which can be found on our website: [www.cilt.org.nz/resources](http://www.cilt.org.nz/resources)

A table of feedback identifying gaps and opportunities and possible groups to take responsibility for addressing issues was also prepared from the survey feedback. The first meeting of those interested in driving a Seniors Support Network group was held on the 23rd of November. From this group a coordinator was appointed and subsequent meetings have taken place to get new senior initiatives up and running.



 [WWW.CILT.ORG.NZ/RESOURCES/](http://WWW.CILT.ORG.NZ/RESOURCES/)

# FINANCIAL REPORT

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## FINANCE TEAM REPORT FOR THE YEAR ENDING 31 DECEMBER 2020

CILT is fortunate to have strong relationships with government agencies such as MSD, MOE & WDHB, and solid support from philanthropic funders such as the Lottery Grants Board, Trust Waikato & COGS who support us in the work we do in the community. This enabled us to continue to help the community during the 2020 covid-19 lockdown period. Overall by the end of 2020 fortunately CILT's operational funding was up 10% on the previous year.

Apart from the usual income during 2020 we received additional funding that meant we could completed an Age Friendly Community Survey to provide Council information to support their future planning, and we were able to take volunteers on a fun fishing trip to acknowledge their valuable input.

Our local Sanford factory and Rothbury Insurance continued to provide sponsorship for our Graeme Dingle Foundation Kiwi Can programme in local schools, and grants were received from Grassroots and the Lion Foundation and Sky City Hamilton & Tindall Foundation for the Kiwi Can programme. Other donations were received for the Kiwi Can programme via Graeme Dingle Foundation from NZ Rugby, IAG/AIG, Kmart & Auction NZ.

The work in our social enterprises continued at the two Reuse/Resale shops: The Goldmine & The Bizarre, and we continued to manage the local refuse transfer station for the sixth year. While lots of work continued behind the scenes to secure funding for the new community hub only another \$32,542 was actually spent on the project during 2020 to total \$261,210 spent so far (including the cost of the land at \$175,000). By the end of the year funding had been secured for the Hub build of \$1,862,516.

During 2020 funds in the bank increased \$207,000 with some of these funds tagged for: \$70,000 funds on hand for the Hub Project, \$10,000 from Span trust for a new vehicle (purchased July 2021) and \$5,284 from Richardsons Matarangi for a clothing bin (received Jan 2021), as well for as operational expenditure. Other capital expenditure was to improve the plumbing at The Goldmine & commence construction of an outdoor area for the Kaumatua Flats, as well as purchase a freezer, brushcutter and computer equipment (\$10,660 total).

In December 2020 funding was also secured from Waikato Regional Council and the Len Reynolds Trust for an exciting new project commencing during 2021 year being the native tree nursery and transition from school to work programme. Council agreed to lease the land behind the community hub land in Pound Street for the Native Plant Nursery Project, which will begin in 2021.

Funding	2020	2021	Increase	% Change
Government grants/contracts	613,533	532,610	80,923	15%
Commercial Contracts/Sponsorship	85,428	78,279	7,149	9%
Other grants & sponsorship	104,779	99,974	4,805	5%
Donations	14,882	20,059	- 5,177	-26%
Social Enterprise	171,112	112,664	58,448	52%
Rental Income	135,224	138,735	- 3,511	-3%
Other revenue	74,616	109,212	- 34,596	-32%
<b>Total Operational Funding</b>	<b>1,199,574</b>	<b>1,091,534</b>	<b>108,040</b>	<b>10%</b>

Expenditure	2020	2021	Increase	% Change
Volunteers & employee costs	759,220	746,366	12,854	2%
Costs directly related to providing goods & services	246,343	283,871	- 37,528	-13%
Grants & Donations made	20,516	7,479	13,037	174%
Operational Expenditure	1,026,079	1,037,716	- 11,637	-1%

Capital Expenditure	2020	2021
Kaumatua Flats Loan repayments	37,212	37,212
Other Capital Expenditure	25,454	46,798
Community Hub project	32,542	228,668
The Bizarre land & building		480,000
	1,121,287	1,830,394

**IN 2020 CILT WORKED WITH A BROAD RANGE OF OTHER AGENCIES AND ORGANISATIONS LOCALLY, REGIONALLY AND NATIONALLY TO DELIVER COMMUNITY AND SOCIAL SERVICES:**

**Local**

Te Patukirikiri  
Ngati Pukenga ki Waiau  
Ngati Porou ki Harataunga ki Mataora  
Ngati Huarere  
Thames Coromandel District Council  
Coromandel - Colville Community Board  
Te Wharekura O Manaia  
Coromandel Area School  
Colville School  
Mercury Bay Area School  
Colville Social Services Collective  
Moehau Environment Group  
Coromandel Foodbank  
Family Safety Services  
Driving Creek Railway Ltd.  
The Supported Life Style Hauraki Trust  
Colville Community Health Services Trust  
Spirit of Coromandel Trust  
Coromandel Budget Advisory Services  
Seagull Centre Trust  
CAPS Hauraki  
Whitianga Social Services  
Whangamata Resource Centre  
Waihi Resource Centre  
Thrive Coromandel Trust  
Coromandel Information Centre  
Age Concern Thames  
Te Korowai Hauora O Hauraki  
Thames Hospital  
Manaaki Centre  
Coromandel Family Health Centre

**Regional**

Community Waikato  
Support Providers Allied Network Trust  
Trust Waikato  
Waikato Institute of Technology (WINTERC)  
Waikato District Health Board  
Waikato Regional Council

**National**

New Zealand Housing Foundation  
Oranga Tamariki  
Blind Low Vision NZ  
Ngati Kapo  
Department of Corrections  
Workbridge  
Ministry of Education  
Kainga Ora  
Ministry of Social Development  
New Zealand Lottery Grants Board  
Sanford Ltd.  
Community Organisation Grants Scheme  
NZ Community Trust  
Department of Conservation  
NZ Police  
Ministry of Health

**THESE BUSINESSES AND ORGANISATIONS ARE REGULAR TENNANTS OF TIKI HOUSE:**

Purnell Ltd  
Total Hearing Care  
Counselling and Family Therapy Services  
Manaaki Centre  
Probation Services  
ACC

Demential Waikato  
Contact Care  
Progress to Health  
Peninsula Osteopaths  
Workwise

**CILT IS A MEMBER OF OR AFFILIATED WITH THE FOLLOWING ORGANISATIONS:**

Community Housing Aotearoa  
Community Networks Aotearoa  
Social Service Providers Aotearoa  
Techsoup  
Firstport  
ACE Aotearoa  
Hauraki Family Violence Collective - Eastern Hub  
Waste Management Institute NZ

Disabled Persons Assembly (NZ)  
Volunteering Waikato  
The Graeme Dingle Foundation  
Community Recycling Network  
NZ Federation of Disability Information Centres (NZFDIC)  
NZ Disability Support Network  
Zero Waste Network



**THANK YOU TO THESE ORGANISATIONS FOR SUPPORTING OUR ACTIVITIES IN 2020**



# Coromandel Independent Living Trust

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[cilt@cilt.org.nz](mailto:cilt@cilt.org.nz)