

Coromandel Independent Living Trust - CILT -



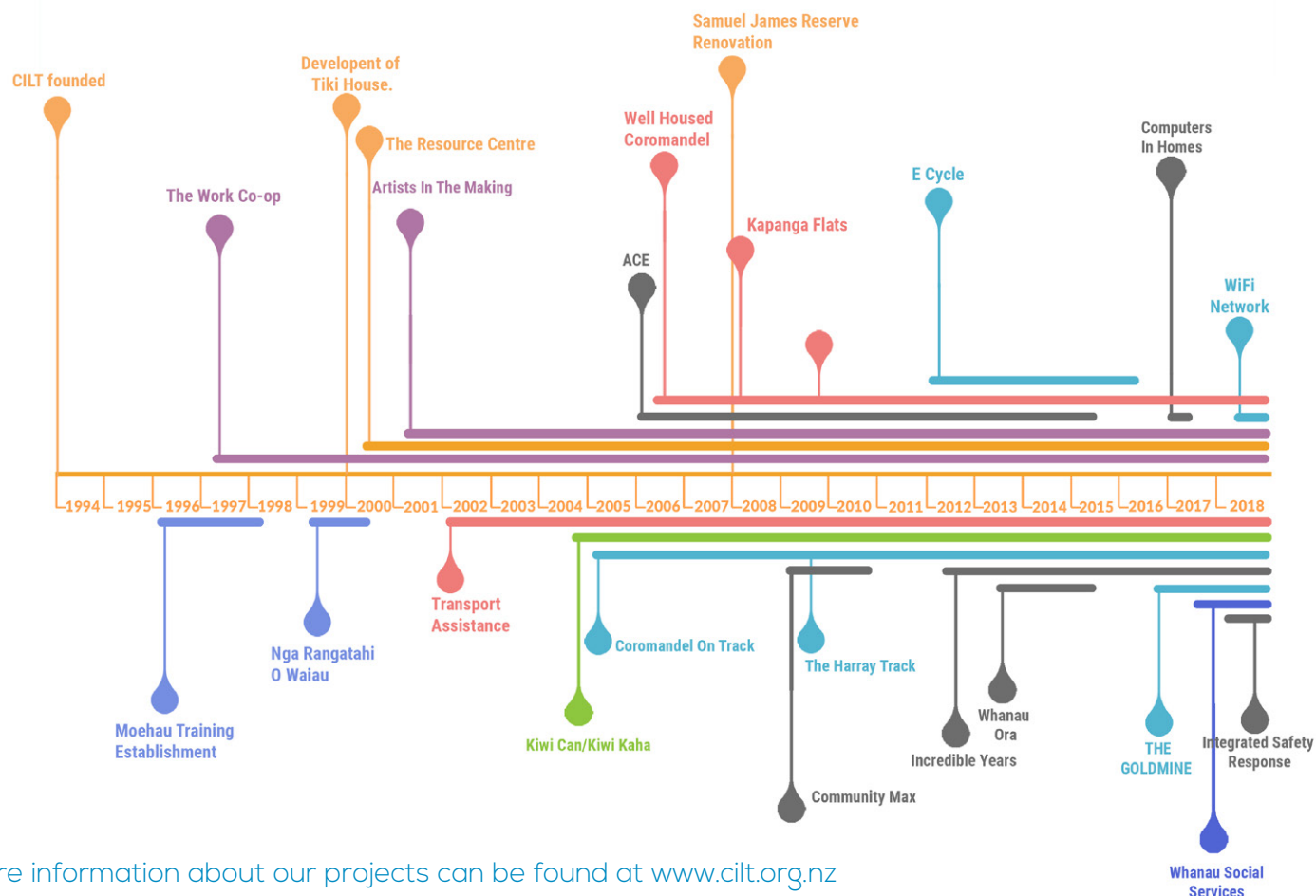
ANNUAL REPORT 2018

CILT - Coromandel Independent Living Trust

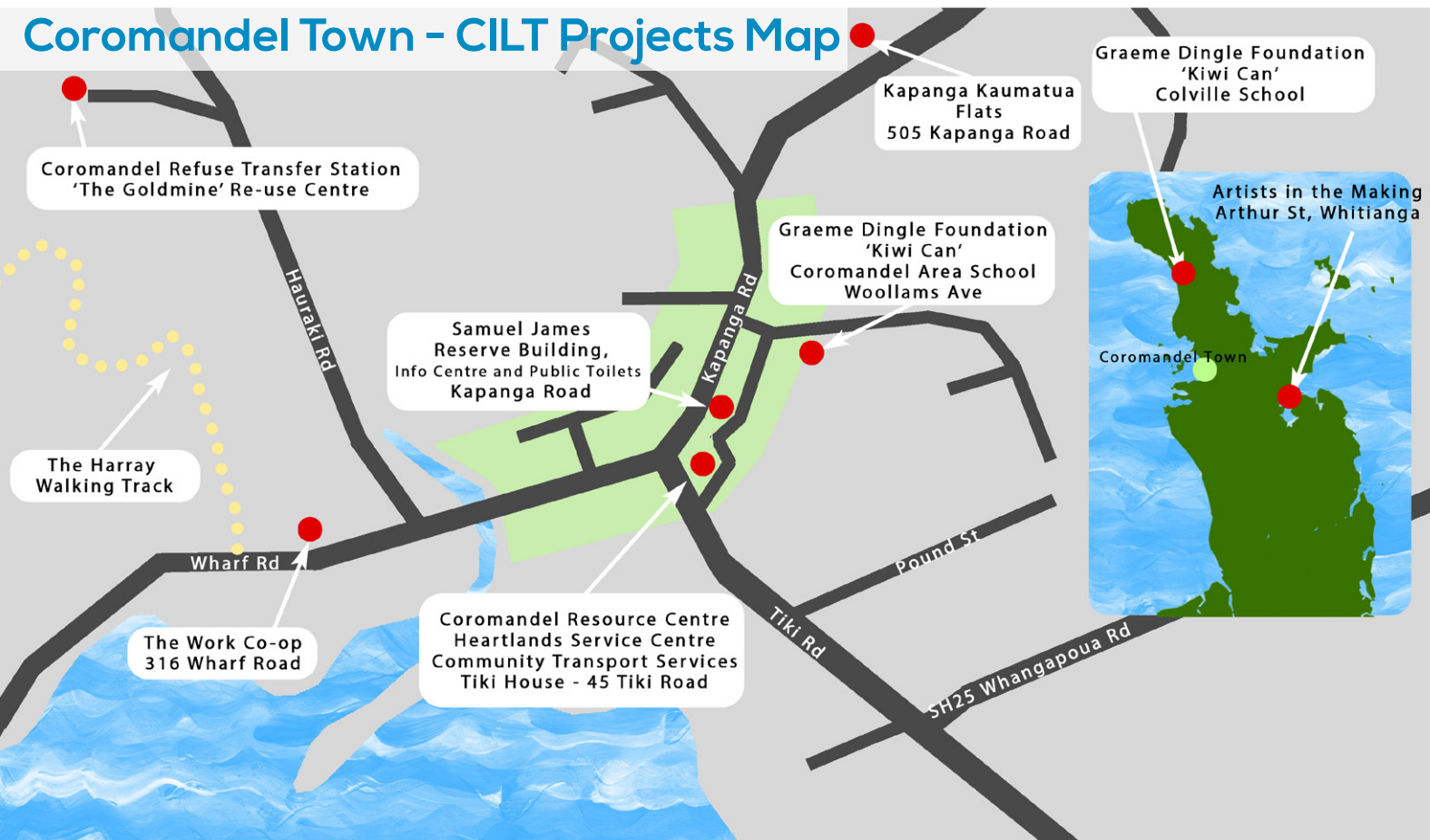
Enhancing the wellbeing of all people in the upper Coromandel Peninsula

www.cilt.org.nz

CILT Project History -1994 - 2018



Coromandel Town - CILT Projects Map



Contents

INTRODUCTION

- 2 Projects Map
- 5 Our Values, Vision and Mission
- 6 Chairperson's report
- 8 Executive Trustee's report

OUR PROGRAMMES AND SERVICES IN 2018

- 10 The Resource Centre
- 11 Heartlands Service Centre
- 11 CILT Project History Timeline
- 12 Transport Services
- 13 Samuel James Reserve
- 13 Community WIFI Network
- 14 Volunteers
- 16 The Goldmine
- 17 The Harray Track
- 17 The Refuse Transfer Station
- 18 The Work Co-op
- 19 Whanau Social Services
- 20 Kiwi Can Programme
- 26 Artists In The Making

REPORTS

- 28 Human Resources
- 30 Financial Report



The background of the page is a vibrant red, overlaid with numerous white handprints of various sizes and orientations, creating a sense of community and shared values.

OUR VALUES

Whakawhanaungatanga
Respectful relationships

Kaitiakitanga
Our obligations

Manaakitanga
Care for all people

Coromandel Independent Living Trust

OUR VISION

To enhance the wellbeing of all people in the
upper Coromandel Peninsula

OUR MISSION

To respond to need by working collectively
with others to strengthen our community

STRATEGIC OBJECTIVES

To make a positive difference to people's lives
To strengthen relationships with stakeholders
To seek opportunities that benefit our communities
To be sustainable
To be innovative
To be a leading provider

STRATEGIC GOALS 2018 - 2020

Establish a community hub
Develop social enterprise programmes and opportunities
Grow community support services capacity and capabilities

Chairpersons Report

VICKI SEPHTON - Chairperson



On behalf of the trustees of the Coromandel Independent Living Trust, I am pleased to present the 2018 Annual Report. CILT has continued to provide a range of diverse projects and services to support our community during 2018, as well as introducing new initiatives and programmes.

Our strategic plan has guided our direction and priorities, and our process of strategic review has ensured we are working towards meeting our goals and targets. Essential to this process was our annual strategic planning day with trustees and staff. This was an opportunity for all members of the CILT team to share successes and challenges, to review our priorities, and to set future direction collectively. Our key values were explored and reaffirmed as the core beliefs that inspire and guide the way we operate.

One of our key achievements during the year has been the expansion of our social work programmes. For the first time in many years we have recently seen some government funding increases for our most vulnerable people, in particular the Vocational Services programme which encourages community participation for those less fortunate, as well as the funding available for patient travel claims.

The development of a community Wifi System for Coromandel in partnership with Coromandel Area School and the Coromandel Community Board was another significant development. This project is due for completion in 2019.



Our highly successful life-skills Kiwi Can programme was delivered to local schools. Kiwi Can is a favourite class for the children and its positive effects spread outside the classroom walls, into the schools, families and communities where it is delivered. We are grateful for the support from the Graeme Dingle Foundation in delivering this programme, and also the wider support they have offered us with Health and Safety capability for our organisation.

The Coromandel Hub project took a significant step forward with the completion of the feasibility study which confirmed the support for the project in the community. The report concluded that, “the hub is likely to become the Upper Coromandel’s focus point for innovation and growth”. The vision is for a vibrant, totally accessible facility that brings together a wide range of social, cultural, and recreational services and groups in a purpose-built centre. This project is an exciting one that offers tremendous advantages to our community, and will allow us to work more collaboratively with other organisations to the benefit of all. We are extremely grateful for confirmation of significant funding from Trust Waikato, as well as the support from other stakeholders particularly the Thames Coromandel District Council, the local Community Board, and Wintec. In December a major milestone was achieved with the granting of land for the building by TCDC.

In 2018, fifty-five volunteers supported our many projects at CILT. Volunteers are an integral part of our organisation and we value the time, energy and skills they provide to support others. I thank them for their commitment to our community and the invaluable support they provide to us.

On behalf of the Trustees, I would like to express our deepest appreciation to our Executive Trustee, Mike Noonan, for his skilled leadership of our dedicated staff and volunteers who make up the CILT family. We also acknowledge and thank the many organisations and individuals who have supported us during the year. As a team, we are in a sound position to meet the exciting challenges of the coming year.

**He aha te mea nui o te ao.
He tangata, he tangata, he tangata**

**What is the most important thing in the world?
It is people, it is people, it is people.**

Executive Trustee

MICHAEL NOONAN



It is now 24 years since CILT began to provide information and support to the people of Coromandel, at the time based in the old hospital. In 2000 we moved into the renovated Tiki House, and began expanding the services we provide. Now, eighteen years later, it is increasingly evident that the building is no longer sufficient for our needs, and so the needs of the community. This is why, with the backing of the Board of Trustees, much of our time and effort this year has been committed to investigating a way to create a new, purpose-built facility appropriate to the demands of our expanding populace.

This involved the successful completion of the Feasibility Study by Tony Kane of Phae Group Limited, and its presentation to the Significant Projects Fund of Trust Waikato, resulting in a generous grant of \$574,000 towards the building, the maximum amount under this policy. Thames Coromandel District Council (TCDC) subsequently agreed to the Coromandel/Colville Community Board transfer to CILT of the land in Pound Street which we had identified as being suitable for our project, confirmed in December.

We asked three architects to offer concept drawings with the three principles of Te Aranga, Accessibility and Sustainability. The design has still to be confirmed, but our determination is that the final building will be totally self-contained and an exemplar not only nationally but internationally.

This project continues to demand input from a variety of sources within CILT and beyond, calling on financial, creative, technical and other skills, and we are all driven by the certain knowledge that the end result will prove an enduring asset to the town and district.

At the same time, we must not forget the reason CILT exists in the first place, that is to provide ongoing support to our community. And so, along with this exciting new venture, we remember all the programmes and services which we offer on a daily basis. The Work Co-op in Coromandel and Artists in the Making in Whitianga continue to thrive, as does the popular Kiwi Can in the schools, and also other parenting and counselling programmes. The Resource Centre provides local infrastructure with internet, printing and photocopying facilities, as well as arranging transport and finance for hospital visits and appointments. The project to supply a public WiFi network in the town centre is near completion.

All of this is only possible because of the very dedicated team we have here at CILT, bolstered by a great lineup of volunteers. Behind us all is the supportive Board of Trustees who are always available for advice and often hands-on assistance. I am especially appreciative of the importance of the input of our Chair, Vicki Sephton, along with Margaret Harrison and Andy Reid. Most of us would find it hard to continue without the support of our significant other, and I wish to acknowledge the strength I receive from my wife, Alison Carter. During the year we were sorry to farewell into retirement Lou Rust who had been with us from the early years – we wish her well in her new life.

We do anticipate with excitement how much more we will be able to achieve once we have brought to completion the Community Hub: something to look forward to as we celebrate CILT's quarter-century in 2020.



CILT trustees 2018: L-R; Michael Noonan, Vicki Sephton, Margaret Harrison, Andy Reid



The Resource Centre

The Coromandel Resource Centre based in Tiki House in the heart of Coromandel Town provides a range of services for residents, including funding to enable people to attend hospital appointments in Thames and Hamilton and rooms for agencies not located in the area to hold regular clinics. As a full member of the New Zealand Federation of Disability Information Centres and the Māori Disability Group, Te Roopu Tikai Hunga Hauaa, CILT provides specialist knowledge on health and disability services. This is accessed through either the Resource centre or project coordinators at other CILT sites.

During 2018, the Resource Centre provided over 8000 support contacts to local people. These contacts, which include those with a disability, are through face-to-face enquires, phone calls, emails, letters and faxes. Most requests are related to accessing physical and mental health services, social housing and support groups.



In 2018 we provided over 8000 support contacts to local people.

To empower residents to access their own information on services, the centre has three free computers, funded by the New Zealand Federation of Disability Information Centres. The FIRSTPORT computers are available on site and were used over one thousand times in 2018. In addition to accessing information on health and disability services, residents used the computers to gain information on government and council processes, access MyMSD, write CVs, help with study and to search for work and volunteering opportunities. The centre also provided fax, scanning, copying, laminating and binding services.



Our 'First Port' computers were used over 1000 times by residents to access information and services

Heartlands Service Centre

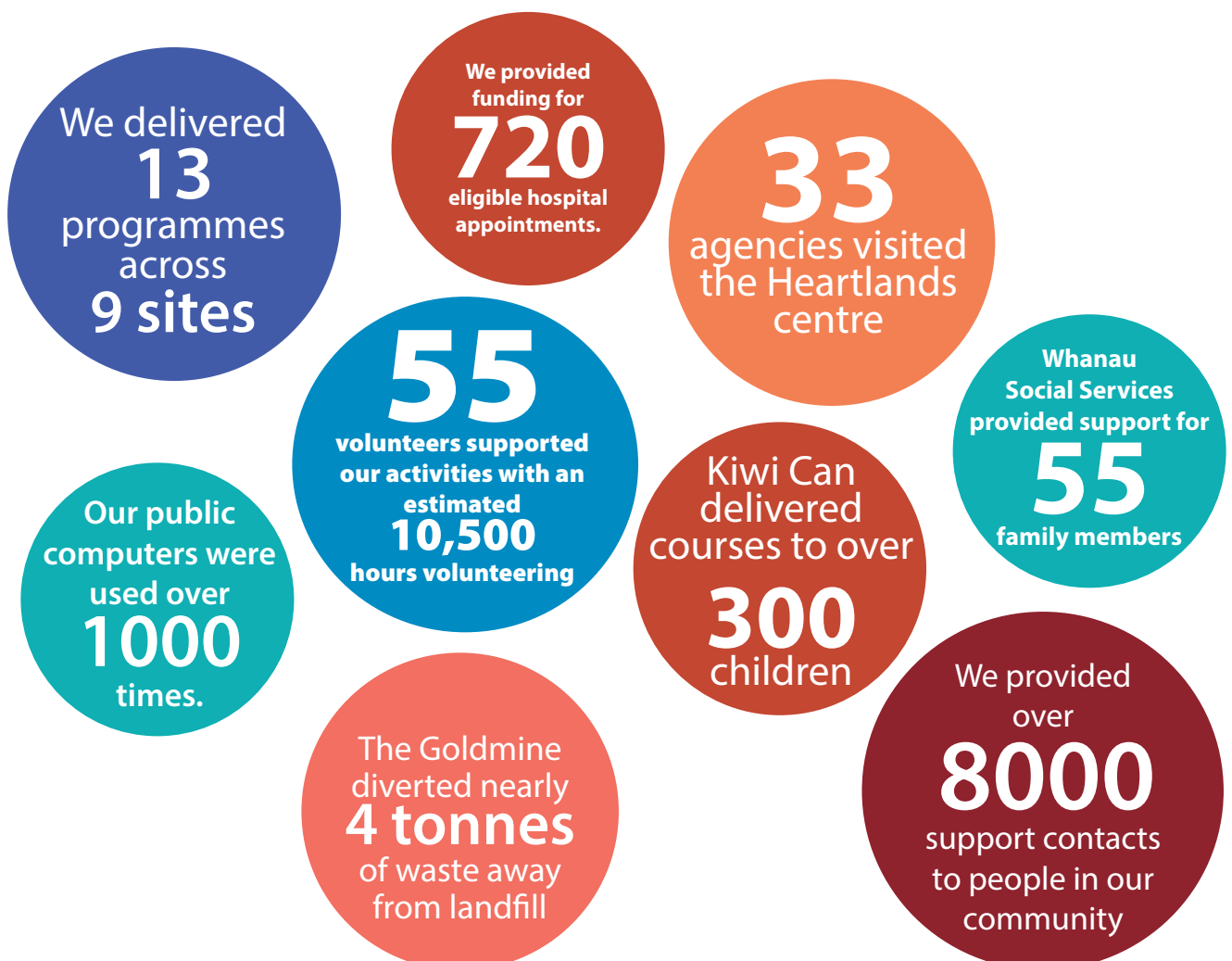
Heartlands is a government-funded interagency initiative that enables people in rural areas to access government services. The Centre is based at Tiki House in Coromandel Town and is accessed by local residents and those living in the isolated communities of Colville, Port Charles, Papa Aroha, Koputauaki, Kennedy Bay, Whangapoua and Manaia. In addition to government agencies, other social services providers regularly book the rooms to see clients.



In the last 12 months, 15 government and 18 non-government agencies visited the Heartlands centre. There were 9554 support calls, emails, faxes, face-to-face queries and appointments related to seeing these agencies.

Agencies accessing the rooms included Probation Services, Māori Land Court, IRD, Community Mental Health, ACC, Workwise, as well as counsellors, computer tutors, speech and language therapists, Incredible Years Parent Programme facilitators, an osteopath, lawyer, masseuse, and naturopath.

Local residents appreciate the convenience of having so many agencies and services accessible in one location.



Community Transport Service

The Community Transport Service is a vital service that enables patients with a Community Services Card from the isolated rural communities of the Upper Coromandel Peninsula to access health care at Thames Hospital and Waikato Hospital. The service is funded by the Waikato District Health Board. In 2018 our funding adequately met local demand for the service which allowed us to fund transport to 720 eligible hospital appointments.

“ Without this financial assistance I couldn't go to my appointments

Drivers have been so helpful, caring and here for you. They do a great job, which for many is necessary

If patients are unable to drive themselves or don't have a car our team of dedicated volunteer drivers were available to get them to their appointments. Through an arrangement with ACC, we continued to provide volunteer driver services to patients entitled to ACC funding, which is a great system for those involved.

We had seven drivers available to drive Coromandel patients. These dedicated volunteers made it possible for this wonderful service to continue to be offered to our community.



Our Community Transport service funded trips to 720 eligible hospital appointments.

Mobility Van

In 2018 the Coromandel Community Services Trust (CCST) van completed 44 trips with 264 passengers from Coromandel Town to Thames for shopping, dental appointments, WINZ and court visits. This service ran every Thursday. It collected locals from their homes and dropped them back at the end of the day. CILT organised the bookings for the weekly trips and the drivers were all volunteers.



The Coromandel Community Services Trust (CCST) van completed 44 trips with 264 passengers

In November CILT started trialling a free regular monthly outing for people with mobility issues. We had two volunteers attending these trips to give extra support to passengers. These outings gave the opportunity for people to get out and about in our wonderful community, to see the sights and just take some time to socialise. These were very popular and were thoroughly enjoyed by all and look likely to continue through 2019.



Samuel James Reserve

The Samuel James Reserve building, which CILT restored in 2010, continued to be a hugely popular facility with locals and visitors alike. Located in the heart of Coromandel Town in pleasant surrounds, it served as a central meeting place as well as performing two important functions: housing the Information Centre and providing public amenities.

CILT received rent from the Coromandel Business Association (renamed Thrive Coromandel Trust on 1/01/18) for the Coromandel Information Centre which continues to be well patronised. Almost 31,000 visitors called in this year.

Donation boxes were installed in both toilets to help cover costs as the only funding we received was for a cleaning sub contract from Smart Environmental Ltd.

Thanks to our volunteers, the building received its annual spruce up before Christmas, leaving it sparkling clean for the holiday season.

Community WIFI Network

A new initiative in 2018 is a community WiFi Network covering the Coromandel Town Centre. This is aimed at addressing the internet accessibility issues that many in our community have. We received funding from Trust Waikato, The Coromandel Community Board, and The Thames Coromandel District Council. The Coromandel Area School supports the initiative by allowing us access to the fibre connection entering the school. This will be rolled out over 2019, and is expected to be fully operational by the end of the year.





VOLUNTEERS CELEBRATING A NEW RAMP AT THE WORK CO-OP

Volunteers

CAROL SUTHERLAND - VOLUNTEER COORDINATOR

Over the year volunteers put their hands up for various tasks that contribute to the betterment of the Coromandel community. Whether it is helping out on the front desk at the resource centre, helping at the workshop or stripping a small engine and ferreting out precious metals for recovery, volunteers each have various skills that are welcome and appreciated.

The tenants at the Kaumatua Kapanga flats have seen a flurry of renovation thanks to the sterling effort of the northern duo of Brian and Paul, with Annette finishing off the jobs with lovely new curtains.

The volunteers have turned up at various locations with tools to help. Combined with volunteers from another local project - the McGregor Bay Wetlands - they created the illuminated boardwalk for Coromandel's biennial Illume festival of light. With funding for materials from the Rehabilitation Welfare Trust a much needed wheelchair ramp was built at the Work Co-op. When one of the volunteer drivers moved into one of the Kaumatua flats and mentioned that she would eventually like to have a raised garden, the volunteers responded with a working bee and the whole yard became a surprise garden makeover: a way of saying thank you for all the volunteering she does for the community. Paying it forward is an integral aspect of volunteering.

Volunteers put the donation boxes in the Samuel James Reserve toilets and repaired them when they were broken into but the last act of theft left the boxes totally wrecked. This was a disappointment considering they were raising money to assist with costs for CILT. We are now looking at installing some purpose built industrial donation boxes.



In 2018, 55 volunteers supported CILT projects. Together they did an estimated 10,500 hours of volunteering.

Our volunteer Chris Ogilvie helped a young woman gain her licence through driver mentoring and he now hopes to help others. CILT doesn't have a vehicle for this purpose, so we were grateful to Chris for using his own car for this.

Volunteers are passionate about making a difference whether it be small or large, through seasoned skills or raw energy. Volunteering connects people in the community and it is a great way for newcomers to meet.

Volunteers skills and available free time vary, but each volunteer is an individual, each with a different approach, all sharing a common desire to help the community.

We are grateful for community members who see volunteering at CILT as a way of giving back to the community.



In 2018 CILT had an international volunteer.

Miyuki read about us in Japan so she came out to volunteer at the Work Co-op. She also helps in other areas including being a fine builder's mate. Here she is helping to build an accessibility ramp at the Goldmine Re-Use Centre





The Goldmine

Coromandel Reuse Centre

BENJAMIN RUDOLPH - GOLDMINE MANAGER

Our community reuse centre continues to grow as the locals and visitors get on board with recycling, repurposing and buying quality used goods before purchasing something new. In our second year we have seen an increase in visitors, goods drop offs and items sold on the previous years numbers.

Over the last twelve months we have applied for two grants to assist with funding. The first grant was sought to help in our endeavour of bringing a workshop, called **The Remakery**, for locals and our volunteers to use for repairing, repurposing and upcycling. The grant itself was not successful, however we had a lot of fun creating a video for our application. This video featured many staff and volunteers from CILT who talked about why they enjoyed being a part of a project like The Goldmine and how awesome a workshop would be for people to use.

The second grant, which was successful, was for the purchase of a shipping container to enable us to expand our shop and make room for The Remakery. The container has been transformed into a space where people can find tools, fasteners, camping gear and much much more.

The Remakery project continues to be worked on and we are looking forward to opening its doors some time this year. The workshop idea continues to be a work in progress and we hope to be mentioning it in our next annual report.



In 2018 The Goldmine was open for 236 days. We had around 8500 visitors from across NZ and the globe, sold close to 12000 individual items, and diverted 3-4 tonnes of waste away from landfill.



The Harray Track

4KM WALKING TRACK IN COROMANDEL TOWN

The Harray walking track continued to be popular with locals and visitors alike. Many people walked or ran the track regularly, and with its proximity to town and 4km length, it was an ideal medium length bush walk for visitors looking to get out into the bush but not stray too far off the beaten track. Local conservation organisation, MEG, undertake trapping for stoats and rats and did an excellent job of keeping predator numbers down to give the native birds a chance.

Coromandel Refuse Transfer Station

CILT holds the contract to operate the Refuse Transfer Station. We are pleased to be working with Smart Environment Ltd to deliver this service.

“ The team at Smart Environmental are pleased to be able to put back into the local communities by supporting community lead initiatives such as the Coromandel Independent Living Trust. The positive working relationship benefits both our business and members of the Coromandel wider community alike, as well as providing a great re-use option for many items and diverting material from land fill. The professional nature of the team at CILT make for a healthy and respectful working partnership, We look forward to this developing further.
Rodney Barriball - RTS Manager Eastern Waikato

The Work Co-op

JEAN ASHBY- WORK COOP COORDINATOR

The Work Co-op has been operating out of a villa in Wharf Road in Coromandel Town for over 18 years and is run like a big whānau where everyone supports each other to set and achieve goals. The programme supports people within the township and remote outlying areas who have a disability. We also assist Probation Services clients to complete their community service hours and safely reintegrate into the community as well as helping youth to transition from school into employment and training.

The Work Co-op is very involved with and valued by the community. In 2018 participants provided catering for events at local marae and within the township, mowed the lawns at local urupa and helped kuia and kaumatua with household and gardening chores.

Every week art classes were held with the participants in a variety of different media, the results of which sold well throughout the year or were given to family and friends. Reusable shopping bags were the most popular items purchased.

A highlight for 2018 was going to Rotorua for our yearly holiday. It was great visiting the sights, especially seeing the camaraderie and respect shown to each other.

Sadly one of our group passed away earlier in the year. Mac Williams had been a CILT volunteer during the past 10 years, becoming a participant later on due to his illness. The Work Co Op worked tirelessly catering for his tangi at this time.

It was also a privilege to be asked to cater for one of the Kaumatua (Bill Carr) living in the Kapanga Kaumatua Flats when he passed away in late 2018.



Whanau Social Services

ABBY DOYLE - WSS

Whanau Social Services provided support for 53 family members in the Coromandel area during the 2018 year through social work, counselling, and advocacy support. The Whanau Social Services team helps families work to improve their problem-solving skills, foster healthy relationships, enhance their health and welfare, and access community services and supports. A large number of individuals seek services through our office due to a lack of access to assistance such as Work and Income, specialist medical care, vocational opportunities, employment, and affordable housing.

Our office values an holistic and wrap around support services model for the families we see. We believe the more collaboration with other agencies, the more beneficial a client's experience will be. We continue to partner and collaborate with several agencies and organizations including but not limited to: Hauraki Maori Trust Board, CAPS Hauraki Youth Services, Te Korowai Hauora O Hauraki, Thames Hospital, Mental Health Services, AOD Services, Whitianga Community Services, Family Health Centre, Probation, Colville Social Service, MOVCOT, police, local schools and kura.

This year there were several success stories in providing clients thorough risk assessments and safety plans, access to housing through the local Kaumatua flats, on-going wrap around support, and Work and Income assistance and employment opportunities.

The Whanau Social Service team also offered service to families through the **Integrated Safety Response (ISR)**. ISR is a new approach led by the NZ government in response to family violence that uses a shared management system. ISR works to aid providers in reducing family violence, child abuse, and sexual violence by integrating government and non-government agencies like police, OT, corrections, DHB, and community services to the response plan. Through our office's work with ISR this year we were able to respond and assess risk quickly and thoroughly with families we may not have come to know if not for the shared management system. This initiative enables our team to work in greater collaboration with the police and the ISR team to manage family violence occurrences and to refer families to long term support services when appropriate. ISR is such a useful response for our community since, with the help of a shared database, we are seeing families being responded to in a timely manner and being offered more opportunities for services and supports.

As part of our services, the Whanau Social Services team also facilitates the Strengthening Families process. We served two families with two meetings/plans per family. Strengthening Families is a whanau led process that supports families to meet their individual goals and needs. The objective of Strengthening Families is to provide families with coordinated access to services and integrated support. The service does this through facilitating participation between whanau involved in the process and community, social, and government agencies. This process has received positive feedback from families involved and continues to be a great opportunity for families with complex needs to receive interagency support.



THE GRAEME DINGLE FOUNDATION

Kiwi Can Programme

MARLENE JOHNSON - KIWI CAN COORDINATOR

KIWI CAN is a life-skills and values programme aimed at 5 – 12 year olds and was designed as part of a range of programmes founded in 1995 by mountaineer Graeme Dingle and lawyer Jo-anne Wilkinson. It is a whole-school programme with all students in years 1-8 attending one session a week, each week of the school year. The Graeme Dingle Foundation focus is 'Transforming young lives forever'.

In 2018 it was announced that The Graeme Dingle Foundation was the chosen charity for New Zealand Rugby.

CILT is licensed to deliver four of the Graeme Dingle Foundation core programmes: Kiwi Can, Stars, Career Navigator and Project K. These programmes have been actively operational in our community for over 10 years. Our overall aim is to guide participants towards a positive and fulfilling life path, benefitting both the individuals and their communities.

Pupils from Colville School, Coromandel Area School and Thames South School enjoyed the benefits of the Kiwi Can programme during 2018, which has been proven to reduce truancy and encourage children to stay in school longer. It also reduces bullying and improves resilience and confidence.

The positive effects of Kiwi Can spread outside the classroom walls, into the schools, families and communities where it is delivered.

In 2018, we delivered high-energy, interactive and challenging lessons to over 300 students around four themes – Positive Relationships, Respect, Integrity and Resilience. The three schools involved have appreciated having Kiwi Can and say that we complement their school culture and the values they promote.

Our Kiwi Can leaders during 2018 were Gemma Lee, Jasmine O’Neil, Emma Hawkins and Brianna Moody. We have formed a very effective team with diverse strengths and interests. All our leaders are great role models who, as well as leading action-packed and professional Kiwi Can lessons, are involved in the community in a variety of other activities and have built long-lasting positive relationships with both students, parents, schools and community members.

In January of each year our leaders attend an intense three day professional development camp at the Kiwi Can National training. This is where all the Kiwi Can Leaders and Coordinators from around the country get together and attend workshops, swap ideas and learn new and exciting tools for our lessons. At the end of this training camp our leaders always come back excited and ready to use their new skills in the classroom.

During 2018 the Kiwi Can programme was coordinated by Marlene Johnson, who has a background in fitness and is a highly motivated individual, passionate about the youth of Coromandel.

“ I love the inclusive nature of the lessons, the way all children are included - teacher comment

2018 KIWI CAN PROGRAMMES

TERM	THEME	MODULE	CATCHPHRASES
Term 1	Positive Relationships <i>Whakawhanaungatanga</i>	Fairness and Fairplay Leadership Conflict Resolution	<i>Play fairly, speak clearly, don't shout, work it out</i>
Term 2	Integrity <i>Pono</i>	Making good choices Being a role model Accountability	<i>The time is always right to do what's right, shout it out, work it out</i>
Term 4	Resilience <i>Taikaha</i>	Goal setting Problem solving Perseverance	<i>Level 1-2: Aim high reach for the sky</i> <i>Level 3-4: All your dreams can come true, if you have the courage to pursue</i>
Term 3	Respect <i>Manakitanga</i>	For Our school For our community For our environment	<i>What we say and do today will affect all our tomorrows</i>

Kiwi Can Fundraising


During 2018 our Kiwi Can leaders volunteered their valuable time to help raise much needed funds for the purchase of resources, equipment and prizes for our tamariki.

Part of our fundraising for Kiwi Can is holding our famous Kiwi Can discos. It's great to see many students from surrounding schools coming together for these fun-filled nights and having a wonderful time. We were also lucky this year to be given a gate to attend at the 2018 Keltic Fair. This was worth \$1000 to our programme.

We are lucky enough to have donation tins in a couple of businesses within our community.

We also ran Hip Hop dance classes during the July holidays for children to attend. This was a one day intense 4 hour workshop and was attended by 30 students from around the community.

Without the volunteer time given by our leaders and their fundraising efforts our supply of resources and prizes for our students and lessons would be very slim.

A photograph of three children, two girls and one boy, standing in a classroom. The girl on the left is wearing a white long-sleeved shirt with a dreamcatcher design and is pointing towards the camera. The boy in the middle is wearing a black t-shirt and is looking directly at the camera. The girl on the right is wearing a dark blue hoodie with a red lanyard and is pointing her right arm outwards. They are all smiling and appear to be in a happy mood. In the background, there is a colorful drum and a whiteboard.

“ I have used the Kiwi Can Challenge a lot this week, around behaviour and choices. It has been a fantastic resource to link back to.



Kiwi Can Sponsors

We thank all our supporters who make possible the continued successful running of Kiwi Can in our schools



Star and Garter
Coromandel



Thames
South
School

Jean and
John Norton

Star Gallery
Coromandel



Kiwi Can Schools

In 2018
our team delivered Kiwi Can
programmes in 3 schools:
Coromandel Area School,
Thames South School,
and Colville School

Coromandel Area School

The Kiwi Can Leaders align their lesson planning closely with the school programmes, delivering quality, professional sessions with links to the school's values initiative, the National Curriculum and Key Competencies in particular.

In 2018 it was a pleasure to be part of the Junior Camps, Sports Days, Cross Country. We held our very first Kiwi Can Jam. This was a variety show where the students performed at grandparent's day. Each performance could be anything from songs, skits, to dancing and had to be based around and show the values we teach in our lessons.

Colville School

Our leaders continued to develop excellent professional relationships with staff and aligned their planning wherever opportunities presented themselves. Colville School students always embrace theatrical and role-playing opportunities as a method of embedding our themes and concepts and of portraying their learning to others. Highlights for the leaders in 2018 were organising and helping with beach clean ups throughout the year.

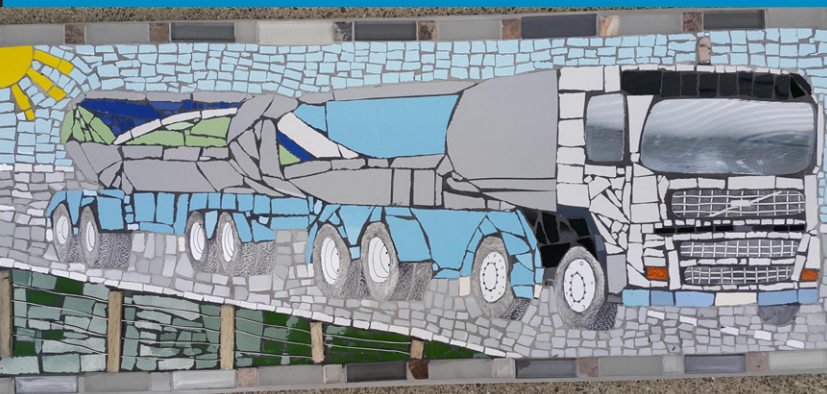
Thames South School

Once again 2018 saw our leaders travel to Thames South School from Coromandel - a 2 hour return drive - every Tuesday. Although this can be a tiring trip at times, it was all worth it when we heard the heart-warming greetings from the tamariki as we walked through the gate. Our leaders had a great relationship with students and teachers at Thames South School and our team absolutely loved going there. We loved helping out with the Cross Country day, and the opportunity to pick the school's champion of the week. This went to one student the leaders thought was outstanding and that student was then given an award in the form of a Duffy Book.

Our coordinator had the opportunity to attend a valuable workshop with the Community of Learning. Unfortunately at the end of 2018 we had to cease our lessons at Thames South School due to lack of funding.



In 2018 Kiwi Can delivered lessons to over 300 students



Artists In The Making

JOHN HAWKEN - ATM COORDINATOR

Artists in the Making (ATM) is a day programme for people with a disability which operates two days per week in Whitianga. Since opening in 2002 we have had over 105 people attend this service. We use art and craft to develop creative skills, build confidence and self-esteem, and break down isolation. We also encourage participants to connect to other services and employment opportunities. This year we have had 14 people coming to ATM, with a combined total of more than 2750 hours of attendance. Our activities have included mosaic work, painting, china painting, and glass fusing in a microwave kiln.

In June, most of the group visited Pete Sephton's screenprinting studio in Coromandel. Pete gave us a short tutorial on how to print from a design, then everyone tried their hand at producing their own print, which was enjoyed by all. Our annual Christmas dinner took place once again in December at the Mercury Bay Club.

In the second half of 2018, we were very fortunate to receive a substantial donation of almost \$1300 from a local Coromandel art trust. These funds will be used to set up and develop a screen printing capability in the studio. We look forward to developing this further, as it has potential to be a successful social enterprise and a fun creative exercise for ATM participants.

We were also invited to apply for funding for ATM from the St Andrews By The Sea Church Opportunity Shop late in 2018. \$500 has since been received to help set up the screen printing capability.



**In 2018 ATM had 14 participants
with a combined total of 2750 hours of art making**

“ I enjoyed coming to art group for many reasons. The main one for me is that it gives me the opportunity to get out of the house and socialise. By attending for many years I have learnt many skills that I would not have learnt otherwise. Doing mosaics provides me with a challenge and an opportunity to be creative.

“ I enjoy the independence Artists in the Making gives me, and all the support and help that it gives me. I really enjoy mosaics and the friendship is a big part. I never thought I would be able to do any art as I'm blind. It's a home away from home.

“ My struggle in life is to be able to cope socially. Sometimes it's helpful and sometimes it's challenging. What I enjoy is creating a style of my own, and learning new techniques.



“ I like it very much, and I can do mosaics quite fast now. I like copying from a book and drawing it on the paper, and putting the tile peices on the board. I like making presents for everyone and I like talking with the other people. I enjoyed making a mosaic of the milk tanker.



Human Resources

MICHELLE FISHER - HUMAN RESOURCES MANAGER

CILT has had a few staff changes over the course of 2018 as people move and grow within their lives. A few of our longer term staff have made the decision to move on to either fresh pastures or a well earned retirement, most notably Kaye Anderson from the Resource Centre and Lou Rust from the Finance Team, while others have expanded their roles within CILT.

In the Finance Team, Stella Cowley carried out the HR Coordinator role after Lou left until August, when she announced that she would be moving to Australia at the end of the year. Michelle Fisher, who had previously relieved on Reception at the Resource Centre, joined Anna Galvin and Jo Scott in the Finance Team and took over the HR role from Stella, who then focussed for the rest of the year on the Community Hub project alongside Pete Sephton and the Trustees. Michelle also took on the administrative side of the Kaumatua Housing project as well as providing some of the accounting for the Finance Teams social enterprise initiatives.

John Gaffikin-Cowan has continued to ably assist Mike Noonan in his role and has also helped prepare many funding applications for CILT as well. Trish Tenboom-Tuiavii kept our offices clean at Tiki House and Rhys Williams, helped by Howard Thaugland and Annette Clark, kept the Samuel James Reserve building bathrooms clean all year. Sam Ward helped us out each day in the Resource Centre and the team at the Work Co-op were joined by Annette Clark in July to provide art guidance as they all pitched in to carry out various jobs throughout the

community.

Marlene Johnson had a very busy year looking after both the Environmental Initiative Operations as well as being the Kiwi Can Coordinator and towards the end of the year also took on the Health and Safety Coordinator role. Matt Sephton has expanded his role in IT with also picking up a Marketing role, preparing the CILT Annual Report and developing the Community WIFI project. Carol Sutherland has done a sterling job looking after the large group of CILT volunteers and driving the Kaumatua Housing upgrades, as well as managing a new initiative for the elderly in the community, organising a monthly outing to interesting places in the Coromandel area for those who don't drive.

At the Refuse Transfer Centre Phil Doe took over as the RTS Site Operator and has done a fantastic job bringing the site up to standard and maintaining good operating practice. He was joined in October by Ash Franklyn and then for the Summer Peak season Eric Strauss and Reg Mangakahia also joined the crew to help with the busy time. The Goldmine Re-Use Centre has been going from strength to strength under the supervision of Benjamin Rudolph assisted by Pamela Grealey. They now have a new container for extra storage and work is progressing steadily on the Workshop which is used for repairing and up scaling items for sale in The Goldmine shop. Jayson Morgan was also taken on in November to carry out maintenance work on the Harray Track project.

Brianna Taylor (now Moody after her recent wedding) joined the Resource Centre Reception in October along with being part of the Kiwi Can team. Erana Marsters and Dee Mear also helped Rochelle Still capably carry out the hard work done on the Front Desk assisting all CILT's many visitors. Emma Hawkins left the Kiwi Can team in October to further her employment in a role closer to her home.

The Community Support team led by Jean Ashby expanded in May with the addition of Abby Doyle from the United States to work with the other Social Workers, Julie Douglas and Mike Mann. Artists in the Making have achieved some great work during the year over in Whitianga under the creative eye of John Hawken and the Incredible Years Parenting course was run in Whitianga during 2018 by Course Facilitators Bronwyn Blair and Dana Vaughan.

The CILT Trustees capably lead the whole organisation, especially Mike Noonan our Executive Trustee, and they have worked very hard all year to help keep the organisation running in top shape in order to best help the local community. Mike has also worked especially hard to raise awareness nationally about the work that CILT undertakes and to foster key networks to facilitate this work.

We are all looking forward to the exciting developments that 2019 will bring, especially as our new Community Hub project starts to take shape and as new opportunities present themselves.



In 2018 CILT employed 39 part time staff across 13 projects
We had 1 full time employee
55 volunteers supported our activities

Financial Report

JO SCOTT - FINANCIAL CONTROLLER

The Finance team has had another busy year. Lou Rust Retired from the HR and accounting role she had held for many years and is missed by the whole organisation. Anna Galvin commenced study towards an accounting qualification to support her increased responsibility in financial management. Anna also managed the resource centre team.

As well as looking after the accounting for CILT, our Finance team provided accounting, administration and payroll services for the Coromandel Business Association, Thrive Coromandel Trust, and the Coromandel Community Services Trust, one of CILT's social enterprise initiatives. this generated 12,000 income for CILT during 2018.

CILT's plans to develop a Coromandel Hub were presented to the community at an expo in August, as well as to Lions Club and Business Association meetings. Global Impact Hub workshops held at WINTEC in Hamilton and Coromandel provided us with further opportunities to promote this project.

A significant milestone towards achieving our vision of a community hub was the TCDC resolution at the December meeting to grant land which is a perfect site for the building. Our efforts to create a new vibrant place in Coromandel where both local and visiting people will be able access much needed services, support and training, were further boosted by a grant of \$574,00 from Trust Waikato. The Coromandel Hub is expected to be a significant piece of infrastructure for the region with the aim of improving employment prospects and local productivity.

Our many projects and programmes continued to be delivered during 2018, including Incredible Years Parenting Courses, the Graeme Dingle Foundation Kiwi Can programme in local schools, providing social workers to improve family wellbeing, day programmes for people with disabilities and social housing for pensioners - services which provide support for people of all ages and at different stages in their lives. Adminstrating the travel claims which enable patients to attend hospital appointments, and providing rooms at Tiki House for people to access services from out of town such as legal services, IRD, and hearing clinics, are essential for our isolated community. A new project during 2018 was Matt Sephton working with the Ministry of Education and Coromandel Area School to provide free Wifi for locals in the CBD. This project will be rolled out through 2019 ready for the summer.

Our Financial Controller also took part in the nationwide Investing For Change meetings that MSD facilitated during the year. Our organisation was pleased to be able to have our say regarding the difficulties and lack of funding for organisations in the regions.

Accounting for the funding and expenditure of each programme was captured using Xero accounting software and monitored against budgets which ensures transparency for management, the Trustees and Funders. We have many funding applications and accountability reports to process each year and appreciate John Gaffikin-Cowan's and Marlene Johnson's assistance with these.

We had a new auditor for the 2017 year accounts however Murray from Coombes and Associates retired at the end of the year so Sarah Dillon from Absolute Auditing Ltd from Tauranga was appointed to audit the 2018 Performance Report. This has resulted in some changes in accounting policy which has reduced this year's surplus as we are now accruing audit fees, disclosing the current portion of the HNZN loan and accounting for prepaid insurance.

We look forward to an exciting 2019 year stepping up efforts fundraising for The Coromandel Hub and commencing its development.

2018 income	\$926,944	After income of \$926,944 there was a small operating loss of \$18,928.
Operating Loss	\$18,928	
Capital Funding	\$28,335	Capital funding of \$28,335 ensured there was a small final surplus of \$9,407 for the 2018 year.
2018 Surplus	\$9,407	
Assets Held	\$1.7m	Assets held at 31 December 2018 were \$1.7M with \$1.1M liabilities leaving equity of \$580,000
Liabilities	\$1.1m	
Equity	\$550,000	

Our Supporters and Partners

In 2018 CILT worked with a broad range of other agencies and organisations locally, regionally and nationally to deliver community and social services:

Local

Te Patukirikiri
Ngati Pukenga ki Waiau
Ngati Tamatere
Ngati Whanaunga
Ngait Porou ki Harataunga ki Mataora
Thames Coromandel District Council
Coromandel Area School
Colville School
Colville Social Services Collective
Mercury Bay Area School
Moehau Environment Group
Coromandel Foodbank
Family Support Services
Driving Creek Railway Ltd.
Coromandel - Colville Community Board
Colville Community Health Services Trust
Spirit of Coromandel Trust
Coromandel Budget Advisory Services
Te Wharekura O Manaia
Thames South School
Coromandel Bizarre Trust
Seagull Centre Trust
CAPS Hauraki
Whitianga Social Services
Whangamata Resource Centre
Waihi Resource Centre
Thrive Coromandel Trust
Coromandel Information Centre

Regional

Community Waikato
Support Providers Allied Network Trust
Trust Waikato
Waikato Institute of Technology (WINTERC)
Waikato District Health Board
Waikato Regional Council
The Supported Life Style Hauraki Trust

National

Alternative Education National Body
ANZ Staff Foundation
BA Lewis Trust
New Zealand Housing Foundation
Oranga Tamariki
The Blind Foundation
Ngati Kapo
Te Roopu Tiaki Hunga Hauaa
Department of Corrections
Workbridge
Ministry of Education
Housing New Zealand Corporation
Ministry of Social Development
New Zealand Lottery Grants Board
Sanford Ltd.
Guardian Trust
Community Organisation Grants Online
NZ Community Trust
Department of Conservation
The Lion Foundation
Ministry of Health
Grassroots Trust
Z Energy: Good in the Hood
British Petroleum (BP)

CILT is a member of or affiliated with the following organisations:

Community Housing Aotearoa
Community Networks Aotearoa
Inclusive NZ
Social Services Providers Aotearoa
Techsoup
Firstport
Coromandel Business Association

Waste Management Institute NZ
Disabled Persons Assembly (NZ)
Volunteering Waikato
The Graeme Dingle Foundation
ACE Aotearoa
Community Recycling Network
NZ Federation of Disability Information Centres (NZFDIC)

In 2018 CILT held contracts to deliver services from the following organisations:

SPAN Trust	Delivering Disability Information
Smart Environmental	Management of the Refuse Transfer Station, Samuel James Reserve Maintenance
Oranga Tamariki	Supervision
Ministry of Social Development	Strengthening Families, Pay Equity, Heartlands Service Centre, Tautoko Tamariki, Abuse Prevention, Family Support, Vocational Services, Integrated Safety Response
Ministry of Education	Kiwi Can
Lawn Mowing Contracts	Vocational Services

Thank you to these organisations for supporting our activities in 2018:



**He aha te mea nui o te ao.
He tangata, he tangata, he tangata**

**What is the most important thing in the world?
It is people, it is people, it is people.**



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