



# STRATEGIC PLAN 2019 – 2021

<b>OUR VISION</b>	To enhance the well-being of all people of the Upper Coromandel Peninsula
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<b>OUR MISSION</b>	To respond to need by working collectively with others to strengthen our community
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<b>OUR VALUES</b>	<i>Kaitiakitanga</i> Our responsibilities	<i>Whakawhanaungatanga</i> Respectful relationships	<i>Manaakitanga</i> Care for all people
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<b>OUR STRATEGIC OBJECTIVES</b>	To make a positive difference to people’s lives To strengthen relationships with stakeholders To seek opportunities that benefit our communities To be sustainable To be innovative To be a leading provider
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| <b>OUR STRATEGIC GOALS</b>  |
| <ul style="list-style-type: none"> <li>● Grow community support services capacity and capabilities</li> </ul> |
| <ul style="list-style-type: none"> <li>● Establish a community hub</li> </ul>                                 |
| <ul style="list-style-type: none"> <li>● Develop social enterprise programmes and opportunities</li> </ul>    |

**Grow community support services capacity and capabilities**

1. Deliver, and further develop, community support services in response to community needs, including, but not limited to, housing, disability, education, and the environment.
2. Seek opportunities to provide social and/or emergency housing.
3. Identify opportunities for funding of community services and new initiatives.
4. Strengthen relationships and partnerships with key agencies, organisations and groups.
5. Support staff to deliver quality services, including volunteers, through recruitment, training, and performance management.

**Establish a community hub**

1. Seek and secure funding for the hub project.
2. Develop and strengthen relationships with relevant organisations and agencies to ensure success of project.
3. Promote the hub within the wider community, including branding
4. Work with architect and relevant bodies to finalise design plans for the Hub.
5. Commence building work.

**Develop social enterprise programmes and opportunities**

1. Seek social enterprise opportunities that align with and promote CILT's mission, values, and objectives.
2. Strengthen and contribute to social enterprise networks and initiatives.
3. Build awareness of social enterprise in the community and with relevant entities.
4. Support social enterprise initiatives within the community through mentoring and network building